

# LISA RAE KITCHEN

(301) 523-0834

**Email:** [lisa.r.kitchen@gmail.com](mailto:lisa.r.kitchen@gmail.com) | **LinkedIn:** [linkedin.com/in/lisa-kitchen](https://www.linkedin.com/in/lisa-kitchen) | **Website:** [lisarkitchen.com](http://lisarkitchen.com)

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## CAREER SUMMARY



Web Developer, Visual Multimedia e-Learning Designer/Developer, Articulate 360 Developer, UI/UX Designer, and 508 Compliance Specialist with extensive professional experience as an award-winning design, development, and multimedia specialist. Professional experience programming responsive and reactive courseware and instructional videos utilizing HTML5, CSS, JavaScript, Articulate Storyline 360 and Rise 360, Moodle H5P, Canvas, LMS Administration - Moodle and Canvas, SCORM Cloud testing and packaging, and working knowledge of PHP. DHS Trusted Tester certified professional and expert document specialist. Expertise in Section 508 compliant requirements, computer-based test development, quality assurance, and beta testing. Areas of expertise include 2D and 3D technical illustrations and animations for various training formats, including computer-based (CBT), e-learning, instructor-led (ILT), presentation programs, and design and development of innovative product interfaces for multimedia applications. Extensive experience with the latest software programs for interactive media, web design, programming, mobile application development, audio editing, recording, and closed captioning. Experience in digital photography, media replication, and design for print. Highly motivated and creative professional with excellent communication skills and attention to detail. Confident leading and working in a team environment while managing multiple projects and performing various roles.

## SECURITY CLEARANCES

**U.S. Census Bureau Security Clearance**, 2018.

**Position of Public Trust** through U.S Office of Personnel Management, 2016 – present.

**Active Full B.I.** through U.S. Customs and Border Patrol - DHS, 2009.

## CERTIFICATION

**U.S. Department of Homeland Security (DHS) Trusted Tester**, TT-2403-05723 March 2024.

## PROFESSIONAL EXPERIENCE

### **PowerTrain, Inc.**

**10/2003 – 06/2025**

Human Capital and Training Division

*Web Developer, Articulate 360 Developer, Senior Visual Multimedia Designer, 508 Compliance Specialist*

Program and develop responsive and reactive courseware and instructional videos utilizing HTML5, CSS, JavaScript, Articulate Storyline 360, Rise 360, Moodle H5P, and SCORM Cloud (testing and packaging). Course review, client feedback, and project tracking utilizing Articulate Review and Zephyr (Redmine) Project Tracking site. All course development met strict Section 508 compliance requirements. Development of AI audio with WellSaid, closed captioning developed with Adobe Audition, voice over, and sound production. Lead Section 508 compliant specialist and DHS Trusted Tester certified professional. Development of Section 508 compliant PDFs, branded job aids, handouts, instructor-led training documents, companywide marketing materials, and template creation in MS Word and PowerPoint. Program, design and develop visual materials including 2D and 3D computer-generated technical illustrations and animations, digital video and photography, icons, logos, and four-color print for highly interactive training programs and products in a variety of formats for government and commercial clients. Interface daily with management, clients, writers, subject matter experts, programmers, and instructional designers. Work created on a PC platform.

**Verizon**

**10/2003 – 08/2008**

Workforce Development Department

Multimedia Product Developer/Programmer - (Contractor)

Programmed, designed, and developed custom products and designed and developed graphic elements, vector illustrations, 2D and 3D objects, animations, text, and implementation of audio for interactive web-based training courseware. Work was created on a PC platform.

**Fossil Consulting Services, Inc.**

**04/2001 – 10/2003**

Graphic Design Department

Graphic Illustrator - Cad Designer

Designed 2D and 3D computer-generated technical illustrations for Leader-led training courseware in support of engineering, operation, and maintenance programs for utility fossil fueled power plants, independent power producers, process plants, steam producing plants, and government clients. Designed detailed AutoCAD Piping illustrations utilizing AutoCAD 2000 Map for several buildings on the University of Maryland Collage Park campus. Work was created on a PC platform.

**EDUCATION**

**Johns Hopkins University-Computer Career Institute**

*Degree: Client/Server Developer*

**Howard Community College**

*A.A. Degree: General Studies – Programming, Web Design & Information Technology emphasis*

**SKILLS & SOFTWARE**

- HTML5/CSS
- JavaScript
- PHP
- Moodle H5P
- Moodle LMS
- Canvas LMS
- SCORM Cloud
- Section 508 Compliance
- Closed Captioning & Audio
- Quality Assurance (QA) Tester
- LMS Administration (Moodle & Canvas)
- SharePoint Administration

**Adobe Creative Suite**

Acrobat  
 After Effects  
 Audition  
 Captivate  
 Illustrator  
 InDesign  
 Photoshop  
 Premiere Pro

**Microsoft Office 365**

Access  
 Excel  
 Outlook  
 PowerPoint  
 SharePoint  
 Word

**Articulate Suite**

Storyline 2  
 Storyline 360  
 Rise 360  
 Review 360

**Other**

Figma  
 ANDI, NVDA, JAWS  
 WellSaid (AI Audio)  
 CommonLook  
 Swivel (SWF to Video)  
 Visual Studio Code  
 VLC Media Player



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